



Warranty

Warranty

Buzz Seating warrants to the original purchaser that components and workmanship will be free from defects under normal use from the date of original purchase as described below. The company will repair or replace, at its discretion, without charge to original purchaser only the defective products or parts as follows:

Components

LIFETIME WARRANTY which is the entire time owned by the original end user for all chair components including pneumatic cylinder, mechanism, base, and casters.

Upholstery and Foam

5 year warranty on upholstery and foam; 10 year warranty on mesh. COM is not covered under the Buzz Seating warranty.

Normal use is defined under this warranty as standard commercial use based upon the product being properly utilized in a typical office environment, 8 hours per day, 5 days per week, with a weight limit of 300 lbs. Exceptions include Snap, Melo Basic, Pronto 24/7, Shield Chair and Big & Tall warranties - see specific series price book pages for detailed warranties.

Normal wear and tear is not warranted. Damages from misuse, abuse, alterations, or negligence are not covered. Buzz Seating is not responsible for incidental or consequential damages. Any labor or travel costs regarding installation, service, or repairs are the full responsibility of the dealer. Orders processed by Buzz Seating are done so with unconditional and full acceptance by the purchaser of Buzz Seating's published terms, conditions, and warranties. No other warranties, express or implied, are given on products warranted by Buzz Seating or any affiliate or agent.

Buzz Seating strives to utilize North American manufactured components and labor whenever possible.

NAFTA Compliant

TAA Compliant

All products meet or exceed ANSI/BIFMA Standards